



Delves Lane Primary – Parent/Carer Questionnaire Analysis

January 2023

109 Responses

1. My child is happy at DLPS		
Yes	108	99%
No	1	1%

2. My child feels safe at DLPS		
Yes	109	100%
No	0	

3. DLPS makes sure pupils are well behaved		
Yes	104	95%
No	5	5%

4. My child has been bullied and the school dealt with the bullying quickly and effectively		
Yes	25	23%
No	8	7%
My child has not been bullied	76	70%

5. DLPS makes me aware of what my child will learn during the year		
Yes	94	88%
No	13	12%

6. When I have raised concerns with the school they have been dealt with properly		
Yes	57	53%
No	7	6%
I have not raised any concerns	44	41%

7. Does your child have special educational needs and/or disabilities? (SEND)		
Yes	24	22%
No	85	78%

8. 'My child has SEND, and the school gives them the support they need to succeed		
Yes	26	90%
No	3	10%

9. The school has high expectations for my child		
Yes	100	93%
No	8	7%

10. My child does well at this school		
Yes	106	97%
No	2	2%

11. The school lets me know how my child is doing, e.g. parents' evenings, reports, etc.		
Yes	106	98%
No	3	2%

12. There is a good range of subjects available to my child at this school		
Yes	107	99%
No	1	1%

13. My child can take part in clubs at this school		
Yes	94	86%
No	15	14%

14. The school supports my child's wider personal development (teaching about real life issues through assemblies, special curriculum days, e.g. Anti-Bullying, etc.)		
Yes	105	98%
No	2	2%

15. My child enjoys OPAL (Outdoor Play and Learning)		
Yes	108	99%
No	1	1%

16. I would recommend this school to another parent		
Yes	104	95%
No	5	5%

17. How frequently would you like to receive the school newsletter? Information about Star of the Week, Reader of the Week, Class Attendance, House Points, etc. would still be shared weekly via text, email and School Facebook Page.		
Weekly	98	90%
Every 2 weeks	5	4.5%
Every month	6	5.5%
Every half term (approx. every 6 weeks)	0	0

18. Do you access the Delves Lane Primary Facebook Page?		
Yes	97	89%
No	12	11%

19. How do you prefer to receive regular updates from DLPS?		
Text Message	88	81%
School Facebook Page	6	6%
School Newsletter	4	4%
School Website	2	2%
Email	9	7%

20. Does your child have a school dinner?		
Yes	59	54%
No	50	46%

21. If you answered 'Yes' to Question 20, does your child enjoy their school dinner and the menu options?		
Yes	41	76%
No	13	24%

22. If DLPS had to extend the school day next year by 10 minutes, would you prefer we open earlier every morning or close later every afternoon?		
Open earlier from 8.30am	25	23%
Close later from 3.15pm	84	77%

23. Do you have any other comments or suggestions regarding Delves Lane Primary School?	
POSITIVES 😊	
Parent/Carer comment	School response
Bobi loves it here. He always comes out Happy and full of stories of what he has done	Thank you for the lovely feedback. It's lovely to hear that Bobi likes coming to DLPS!
Great supportive teacher for my oldest daughter and support always given	We will pass this lovely feedback to your daughter's teacher, our staff and governors. Thank you.
Brilliant school!	We will pass this lovely feedback to our staff and governors. Thank you.
I think it's a lovely school with lovely teachers who are always willing to listen and be helpful and support with my children's individual needs, there's a great sense of community spirit within the school and I'm very pleased my children learn here, I wouldn't want them to be anywhere else so thanks for all your hard work and dedication to those kids it really shows as my children are happy going into school without any issues. Well done to all at DLPS.	Wow, what incredible feedback, thank you. We will pass this lovely feedback to our staff and governors.
Outstanding school goes above and beyond to help all children	We will pass this lovely feedback to our staff and governors. Thank you.
Outstanding will do anything to making any child make feel safe and happy	We will pass this lovely feedback to our staff and governors. Thank you.
The teachers do an amazing job and I can't recommend DLPS enough.	We will pass this lovely feedback to our teachers.

	Thank you.
My little girl loves school she's so happy every morning, giving the teachers hugs and wishing everyone a good morning, always full of smiles!! I'm very happy to see her shining she thrives at school	We all love the warm welcome! Thank you for the feedback.
My daughter has had a few issues, which have been resolved. they've taken all the right steps and reassures me and my little girl that everything will be okay. Made us feel at ease with this matter. She loves all the activities outside of school- football, swimming and opal. It's a fun way of learning.	This is lovely feedback. We are pleased you have found that school has supported and helped to resolve any issues. Thank you.
The after school childcare club is a godsend, thank you to the staff who run it, it allows working parents to work and is a happy environment	I know that Mrs Bell and Mrs Huthart will be delighted with this feedback. Thank you.
EVEN BETTER IF...	
Parent/Carer comment	School response
More updates on how they are getting on at school.	We do our best to share class or year group weekly updates. We have also introduced weekly Facebook Posts showing Stars/Readers of the week for the whole school We will also review how we share curriculum newsletters. Thank you for your feedback.
breakfast club needs to start earlier than 7.50 even for extra cost 7.45 would help working parents Some answers should be sometimes this is very black and white questionnaire	Thank you for your feedback. We will survey families and undertake a pupil discussion with families/children who use breakfast club to find out how we can develop this provision. The survey will be carried out this term (by end March 2023). The survey is based on OFSTED's Parent View which all schools use. We have added some more questions and the opportunity for parents and carers to respond in more detail in Question 23. Please contact the school office if you would like to discuss this feedback further. We are happy to meet with you. Mrs Woods, Mrs Allister-Webb or Mrs Shaw are at the gate every morning if you want to speak to them regarding any queries, thanks.
More updates of juniors on Facebook rather than the focus been on the infants	We do our best to share class or year group weekly updates on Facebook and in the newsletter. We have also introduced weekly Facebook Posts showing Stars/Readers of the week for the whole school Thank you for your feedback.

<p>Make sure school times also don't clash with Consett academy times to help parents</p>	<p>Thank you for your feedback. We note your response and will take this into consideration should there be any changes to the timing of the school day.</p>
<p>I would love to see more about what the class is doing via the Facebook page.</p>	<p>We do our best to share class or year group weekly updates on Facebook and in the newsletter. We have also introduced weekly Facebook Posts showing Stars/Readers of the week for the whole school Thank you for your feedback.</p>
<p>My child's teacher has favourites and this needs to be dealt with. It's the same children every week that gets awards. My child tries reading hoping she will get recognised for doing so and because doesn't she just stops.</p>	<p>Thank you for the feedback. Please contact the school office if you would like to discuss this feedback further. We would encourage you to meet with a member of our team to resolve this matter. We have introduced our three new school rules, being ready, respectful and safe for our school community. Here is a link to our new behaviour policy DLPS-Positive-Behaviour-Policy-Dec-2022.pdf Mrs Woods, Mrs Allister-Webb or Mrs Shaw are at the gate every morning if you want to speak to them regarding any queries, thanks.</p>
<p>My child is never out before 3.10pm anyway</p>	<p>Thanks for the feedback. Nursery finish at 3.20pm Infant Classes finish at 3.05pm Junior Classes finish at 3.10pm We will monitor this. Mrs Woods, Mrs Allister-Webb or Mrs Shaw are at the gate every morning if you want to speak to them regarding any queries, thanks.</p>
<p>Teachers to make sure pupils are wearing opal wear when outside</p>	<p>Thank you for your feedback. We do encourage parents and carers to send spare clothing, wellies, etc. to school for OPAL, via the newsletter. We will continue to prompt children to wear appropriate clothing outside and will monitor this. Mrs Woods, Mrs Allister-Webb or Mrs Shaw are at the gate every morning if you want to speak to them regarding any queries, thanks.</p>