



## Questionnaire Results

September 2021

*There were 56 responses, thanks for taking the time to complete this.*

Parent View Statements to be completed online and below	Yes	No	N/A
My child is happy at DLPS	52	2	
My child feels safe at DLPS	51	3	1
DLPS makes sure are pupils are well behaved	43	11	1
My child has been bullied and DLPS dealt with the bullying quickly and effectively	31	5	19
DLPS makes me aware of what my child will learn during the year	49	4	2
When I have raised concerns with DLPS, they have been dealt with properly	35	9	11
My child has SEND (Special Educational Needs Disabilities) and DLPS gives them the support they need	8	1	46
DLPS has high expectations for my child	46	4	5
My child does well at DLPS	54	1	
DLPS lets me know how my child is doing	50	5	
There is a good range of subjects for my child at DLPS	50	1	4
My child can take part in clubs and activities at DLPS	45		10
DLPS supports my child's wider personal development	44	4	7
I would recommend DLPS to another parent or carer	47	5	3
I was happy with the work I received for my child during the lockdown and remote learning	51	1	3
I was happy with the home/school communication during the lockdown and remote learning	50	1	4

Do you have any further comments?			
		Comment	Schools response
1.	anonymous	Thank you team DLPS. Keep shining ✨ Stay safe	Thank you
2.	anonymous	Good school	Thank you

3.	anonymous	Bullying really needs to be sorted in the school	Please see our Relationships & Behaviour Policy, and Anti Bullying Policy on our website. Go to <a href="https://www.delveslaneprimary.durham.sch.uk/">https://www.delveslaneprimary.durham.sch.uk/</a> If you have any further concerns please make an appointment to see the Head Teacher, thank you.
4.	anonymous	Not very good communication between staff and parents and at times very short notice on events etc i.e. Halloween or Christmas events and trips which has an impact on some families financially	It has been really difficult to plan during Covid. A calendar of events is sent out in Autumn term. You can find out latest Calendar of Events n our website. Go to <a href="https://www.delveslaneprimary.durham.sch.uk/">https://www.delveslaneprimary.durham.sch.uk/</a> We hope as year progresses that we will be able to plan lots more lovely events.
5.	anonymous	All is good	Brilliant – just how we like it!
6.	anonymous	Amazing school, both my children are doing amazing there	Thank you
7.	anonymous	Work throughout lockdown was amazing and very well out together. My child has settled in to her class now and hopefully will continue to enjoy her school life. She loves it when she has homework as she is keen to learn and makes her like her brother. Couldn't be any happier with the school, breakfast club can be challenging for me as sometimes my shifts change and I can't always book her in.	Thank you
8.	anonymous	Amazing school	Thank you
9.	anonymous	Wasn't aware there was a new school app. I also feel that my daughter class maple there is some issue with one child and this is resulting in them learning where the children or the child in question has to be taken out of the class. This was also an ongoing issue when my child was in class 3	Yes, information for our app can be found below: To stay up to date with what's going on at school make sure you download the app for free. Just search School Gateway in your App store and download. Apple iPhone users, download the app here: <a href="https://schoolgateway.co.uk/iosdownload">schoolgateway.co.uk/iosdownload</a> Android phone users, download the app here: <a href="https://schoolgateway.co.uk/androiddownload">schoolgateway.co.uk/androiddownload</a> Your login details will be your email address and mobile number of the main contact given to School, so please make sure the details we hold for you are up to date. If you would like to update your contact information or are having any difficulties logging into the app please contact us by sending an email to <a href="mailto:delveslaneprimary@durhamlearning.net">delveslaneprimary@durhamlearning.net</a> If you have any worries or concerns make an appointment to see the class teacher in the first instance

10.	anonymous	My child is getting bullied at the moment, would like to discuss further with his teacher. Thank you.	Please contact the office to make an appointment
11.	anonymous	So far so good only had 1 issue which Mrs Shaw dealt with same day regarding reading book, my son was left out so DLPS saying all children will receive a reading book was false. All children regardless of whether they have Sen or not should be treated same way.	We are pleased the issue was dealt with straight away All children receive a reading book and we are pleased this matter was resolved swiftly
12.	anonymous	My child loves being back after the holidays, loves his new teacher and class. He requires more support with his reading which we're all working on but he's happy and doing well I think. However, he does mention the behaviour of a certain pupil in the class which he dislikes and I'm worried how that affects him. It was the same last year with Mrs Hedge.	It is lovely to hear your child is doing well. If you have any concerns please contact the school to make an appointment with the class teacher in the first instance.
13. 14	anonymous	I was very happy with the work received during lockdown. It was enjoyable for both my child and myself. I had no issues getting my child to do the work which made my life a lot easier. Thank you.	Fantastic
14. 15	anonymous	My child has just started nursery in September and he absolutely loves it. The staff are brilliant they always welcome him on a morning with a big smile and he goes in no problem. They keep me well updated with what he's been up to which always makes me happy	Great news!
15. 16	anonymous	My daughter is very happy at school	Brilliant
16. 17	anonymous	Fantastic school, my daughter loves been a part of DLPS & is thriving with her education. The effort put in for the home schooling was absolutely brilliant, and I also find it so lovely how there is always teachers out on a morning with a warm welcome greeting the children into school. Great wide range of after school clubs to suit everyone. Thank you	That is lovely to hear.
17.	anonymous	I don't feel there is an appropriate level of communication - safeguarding is a huge issue and all in all, I don't feel Delves School is the best place for my child.	At DLPS we follow all policies and procedures to ensure everyone every child is safeguarded at school. Please take the chance to look at our latest policies on the school website. <a href="https://www.delveslaneprimary.durham.sch.uk/">https://www.delveslaneprimary.durham.sch.uk/</a> We send communications out via text message, email, Facebook and the new school APP. If you are not receiving the emails, or messages, please contact the school office.

			If you have any concerns, please don't hesitate to contact the school office to request an appointment with the headteacher. Staff are at the gate every morning, if you wish to discuss any matters. Thank you
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*Thank you for all your comments; we really appreciate your feedback.*