



## Questionnaire Feedback to Parents

**140 Questionnaires were completed in December 2019.**

**Total Number of Pupils: 354**

Parent View Statements to be completed online and below	Yes	No	N/A	School Response
My child is happy at this school	98%		2%	
My child feels safe at this school	97%	1%	2%	
The school makes sure its pupils are well behaved.	98%	0.6%	1.4%	
My child has been bullied and the school dealt with the bullying quickly and effectively.	15%	26%	59%	Any incidents reported are dealt with swiftly and parents informed. Anti-Bullying Policy is on School Website.
The school makes me aware of what my child will learn during the year.	92%	5%	3%	This is published on our School Website in the Curriculum section.
When I have raised concerns with the school they have been dealt with properly.	61%	9%	30%	Any concerns or complaints are dealt with in a timely manner. Complaints Policy on School Website
My child has SEND (Special Educational Needs), and the school gives them the support they need to succeed.	17%	19%	64%	SEN Support Plans are shared with parents termly. Short Notes are shared with parents every term. Parent consent is gained for referrals to external agencies. Further information available on the SEND section of the School Website

The school has high expectations for my child	91%	4%	5%	
My child does well at this school	97%	1.5%	1.5%	
The school lets me know how my child is doing	93%	4%	3%	We report to parents at termly parent evenings, and produce a school report in the Summer Term. A drop-in session takes place in the summer term for parents and carers to discuss their child's school report.
There is a good range of subjects available to my child at this school	96%	3%	1%	Please view the Curriculum area of the School Website to find out about our Cornerstones Curriculum.
My child can take part in clubs and activities at this school	84%	5%	11%	We have a number of After School Clubs available. Children can be added to a waiting list if the club they request is full.
The school supports my child's wider personal development	91%	5%	4%	DLPS hosts regular drop-down days which enrich our curriculum. We also offer a number of After School Clubs and have a Rights Respecting School Council.
I would recommend this school to another parent	96%	3.9%	0.1	

<b>GENERAL QUESTIONS and STATEMENTS</b> to be completed below and returned to school		<b>Yes</b>	<b>No</b>	<b>N/A</b>
1	Can you confirm that you have completed the 14 questions online via Parent View and/or above?	57%	43%	
2	Does our school take account of children's views, e.g. through school council, individual pupil voice, mini-police, OPAL leaders, etc.?	69%	2%	29%

3	Are you happy with the frequency of school newsletters and correspondence via text and the school's website and Facebook page?	85%	4%	11%
4	Do you access the school website & Facebook Page for information <a href="mailto:www.delveslanprimary@durhamlearning.net">www.delveslanprimary@durhamlearning.net</a> e.g. newsletter, calendar of events?	78%	9%	13%

Question	Parent Comments	School Response
Q5 If a new family came into the area and you were asked to say what you like best about our school, what would you say?	<ol style="list-style-type: none"> <li>1. Excellent school</li> <li>2. Great communication</li> <li>3. Teachers</li> <li>4. Great</li> <li>5. Friendly atmosphere</li> <li>6. Good leadership</li> <li>7. Good communication</li> <li>8. Excellent</li> <li>9. Friendly</li> <li>10. Lovely school</li> <li>11. Wonderful teachers</li> <li>12. Easily available, competent and my grandson cannot wait on a morning to come to school</li> <li>13. Friendly</li> <li>14. Great friendly teachers and staff</li> <li>15. Children progress well and support is given when needed</li> <li>16. Very good school, friendly teachers, good communication via letters/texts</li> <li>17. Approachable friendly staff</li> <li>18. Caring and nurturing</li> <li>19. A very excellent school</li> <li>20. How friendly and welcoming the school is.</li> <li>21. Without doubt the best school in the area.</li> <li>22. Amazing teachers, who do their utmost best.</li> <li>23. Lots of activities that parents can join in with.</li> <li>24. Lots of school trips</li> </ol>	<p>Thank you for all the positive comments, we appreciate your feedback.</p> <p>At DLPS we believe we have good partnerships with parents.</p>

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|  | <ul style="list-style-type: none"> <li>25. Wonderful teachers</li> <li>26. Great teachers</li> <li>27. Excellent play area outside</li> <li>28. If your child has special needs, they can do well here.</li> <li>29. After school clubs and staff</li> <li>30. The teachers are great</li> <li>31. Its modern and I personally like the teachers and teaching assistants.</li> <li>32. How much my child has changed to learn more and how much she loves to come to school.</li> <li>33. The development of my children has been fantastic and they can attend from nursery up to juniors.</li> <li>34. Good values it teaches children.</li> <li>35. Friendly staff.</li> <li>36. No complaints, we love this school.</li> <li>37. Great school.</li> <li>38. Some good teachers.</li> <li>39. Location, friendly staff</li> <li>40. Childcare club</li> <li>41. Teachers and space, outdoor activities are great.</li> <li>42. Friendly and supportive.</li> <li>43. Each child has a voice and is listened to.</li> <li>44. Close knit.</li> <li>45. The focus the school has for children.</li> <li>46. Caring teachers and support staff</li> <li>47. Good breakfast and childcare clubs</li> <li>48. Great for working parents</li> <li>49. Very safe and happy school</li> <li>50. How much my child has learnt in a short amount of time.</li> <li>51. Friendly staff and how much my children love coming to school.</li> <li>52. Good staff and policies.</li> </ul> |  |
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<p>Q6 If there was one thing you could change about our school, what would it be and why?</p>	<ol style="list-style-type: none"> <li>1. Nothing</li> <li>2. More support and interventions</li> <li>3. Stop people shouting and swearing in front of the school</li> <li>4. Some attitudes of teachers</li> <li>5. Variety of after school clubs</li> <li>6. Parents using foul language and smoking outside the gates.</li> <li>7. Parking</li> <li>8. More support for children on SEN on their parents</li> <li>9. The capacity, way too many classes and children requiring more attention than can be given.</li> <li>10. 30 hours instead of 15 for nursery children.</li> <li>11. Be more prompt getting the children into school on a morning.</li> <li>12. Pushing more academically for those who need it.</li> <li>13. Traffic because it is busy.</li> <li>14. Smoking at the gates</li> <li>15. Behaviour issues with children in class.</li> <li>16. More budget to be given, however I know that's difficult sadly.</li> <li>17. Communication between parents and teachers and make it easier to address concerns.</li> <li>18. Stop having numerous amount of teachers in any one class, stick to the same one.</li> <li>19. Reduce bullying</li> <li>20. Warmer weather</li> <li>21. Being expected to play outside in all weathers and then the children having to sit in wet clothes.</li> <li>22. Strike system is too strict.</li> <li>23. Stop lining up on a morning and allow children to go straight in.</li> <li>24. Information about their PEP before the meeting.</li> <li>25. Cheaper breakfast club.</li> </ol>	<ol style="list-style-type: none"> <li>2. Support for children is identified early through the Short Note Process. This document is shared with parents termly.</li> <li>3. School regularly contacts our PCSO regarding the conduct of parents and carers outside the school gates. We also send regular reminders via the weekly letter to our school community regarding inappropriate behaviour.</li> <li>4. Teachers act in a professional manner at all times. As a staff we are approachable for parents and carers.</li> <li>5. We have an extensive range of after school clubs on offer. Our PE Leader, Mr Turnbull does consult with children via the Rights Respecting School Council regarding the clubs on offer.</li> <li>6. School reports any antisocial behaviour at the school gates to our PCSO. We also send regular reminders via the newsletter regarding appropriate conduct at the school gates. Please continue to report any concerns to school.</li> <li>7. School also reports parking queries to the PCSO and regular reminders are added to the school newsletter. Further advice can be found at <a href="http://durham.gov.uk/schoolparking">http://durham.gov.uk/schoolparking</a></li> <li>8. Children who are on the SEN register, will be working on a SEN Support Plan. This is shared with parents termly. If further referrals are made to external agencies, consent is gained from parents and carers.</li> </ol>
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- 26. Longer lunch times.
- 27. More communications with class teachers about progress.
- 28. Sitting on cold floors in assembly.
- 29. After school clubs finish at 4.15pm or 4.10pm.
- 30. Either focus on solely education or more staff to support other areas e.g. welfare etc.
- 31. Teachers welfare
- 32. Change times (finishing) back to what they used to be.

SEN children get the support outlined on their Support Plan.

- 9. We have 13 classes in school as well as our Nursery. All classes are below the maximum number of 30 pupils. The only exception is Year 6/Class 13, but we have two teachers supporting this year group.
- 10. We do not have the space in school to provide 30 hours for Nursery Pupils.
- 11. Teaching Assistants and our Breakfast Club supervisors go onto the yard at 8.45am each day. The main gate opens at this time to allow pupils onto the grounds. Teachers meet their classes at 8.50am promptly each day.
- 12. We provide a good quality of education for all pupils including the more able. Children receive regular challenges in subjects as appropriate.
- 13. We do have a busy road outside our school. DLPS curriculum includes road safety for Key Stage 2 children. We have a school crossing patrol at the beginning and end of each school day.
- 14. Please see point 3.
- 15. Any incidents of behaviour are dealt with swiftly according to our school's behaviour policy which is published on the school website.

		<p>16. School budgets are a national concern. More information can be found at <a href="https://schoolcuts.org.uk/story/what-the-budget-means-for-schools/">https://schoolcuts.org.uk/story/what-the-budget-means-for-schools/</a></p> <p>17. Teachers are available at the end of the school day for parents to speak to. If parents have any concerns they can make an appointment to see a member of staff via the school office.</p> <p>18. Due to circumstances beyond our control, we sometimes need to employ supply teachers in school. We try hard to book the same members of staff to cover, but this is not always possible.</p> <p>19. Any incidents reported are dealt with swiftly and parents informed. Anti-Bullying Policy is on School Website.</p> <p>20. We have no control over the weather conditions. A risk assessment is in place to ensure children can access OPAL play in all weathers.</p> <p>21. Children are always appropriately dressed for OPAL. If any accidents happen then clothing is replaced. We have recently applied for a grant to supply more waterproofs and wellies.</p> <p>22. We have a consistent behaviour policy which sets out the expectations for all children who attend DLPS. This is available on the School Website.</p> <p>23. Children line up every morning so that they come into school in a safe, quiet and controlled manner.</p>
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<p>Q7 What does your child enjoy most about our school?</p>	<ul style="list-style-type: none"> <li>• Opal play and mini police</li> <li>• Learning, big outdoor space</li> <li>• Opal</li> <li>• Friends</li> <li>• Loves everything about it</li> <li>• Opal Afternoon</li> <li>• Art &amp; DT</li> <li>• Friends</li> <li>• Afterschool Clubs</li> <li>• Learning methods</li> <li>• The teachers, the friendship and mostly he is interested in all activities.</li> <li>• Being Star of the Day</li> <li>• The fantastic Opal area</li> <li>• Being with friends</li> <li>• Meeting friends and learning</li> <li>• Opal</li> </ul>	<p>It is lovely to hear about all the things your child enjoys about DLPS.  Thank you for the feedback.</p>

	<ul style="list-style-type: none"> <li>• Everything</li> <li>• Seeing her friends</li> <li>• Opal</li> <li>• School Council</li> <li>• Activities where parents can come into school</li> <li>• Everything, all my children enjoy school</li> <li>• Friends</li> <li>• Maths</li> <li>• Learning new things.</li> <li>• Learning and meeting new friends in the nursery.</li> <li>• Children enjoy playing with their friends and also their teachers.</li> <li>• Everything, learning, teachers, her friends.</li> <li>• Learning with friends</li> <li>• Teachers</li> <li>• Playing with friends.</li> <li>• Art</li> <li>• Friends and teachers</li> <li>• Playtime</li> <li>• Learning and interacting with teachers</li> <li>• Getting house points</li> <li>• School dinners</li> <li>• Variety of topics</li> </ul>	
<p>Q8 Are there any additional breakfast or after school clubs you would like to see the school offer?</p>	<ul style="list-style-type: none"> <li>• Design &amp; technology</li> <li>• Everything</li> <li>• Happy with after school and breakfast clubs</li> <li>• First Aid skills</li> <li>• Caring for animals</li> <li>• Looking after the planet awareness</li> <li>• Clubs for reception classes</li> <li>• Socialising with friends and fun learning.</li> <li>• Netball</li> <li>• Football school team</li> <li>• Tournaments with other schools</li> <li>• Breakfast clubs is fine for now.</li> <li>• My child could not get in a club they wanted as it was full.</li> <li>• Spanish lessons</li> </ul>	<p>We have a range of after school clubs, we will consider the club suggestions you have made, thank you.</p> <p>Children will have the opportunity to learn about First Aid during our Safety Day in the Summer Term.</p> <p>A number of our sports clubs and pupils attend tournaments at other schools.</p> <p>If a club is full, your child can be added to a waiting list. Please contact the school office.</p>

	<ul style="list-style-type: none"> <li>• Gymnastics</li> <li>• Maths club</li> <li>• Theatre and drama club</li> <li>• Music</li> </ul>	
Q9 Additional comments – If you want to explain any of your answers or if there is anything else you would like us to know about, please tell us here.	<ul style="list-style-type: none"> <li>• My child is very happy at this school and I have no concerns</li> <li>• Keep doing what you're doing</li> <li>• Not enough time to eat lunch.</li> <li>• Lovely little school, such a shame they're struggling for funding.</li> <li>• Bullying not dealt with.</li> <li>• Breakfast club is too expensive</li> <li>• Behaviour of children on a morning unaccompanied by parents or from breakfast club often unacceptable.</li> <li>• School starts at 8.50am prompt, staff rarely there to great classes before 8.55am often later.</li> <li>• My child loves the school, made some really great friends but has had a few problems which I don't think has sorted.</li> </ul>	<p>Thank you again for all of your comments.</p> <p>Lunchtimes – Please see response in Question 6</p> <p>Bullying – Please see response in Question 6</p> <p>Breakfast Club – Please see response in Question 6, point 25</p> <p>Behaviour – Please see response in Question 6, point 22.</p> <p>School Times – Please see response in Question 6, point 11.</p>

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We would like to thank you once again for all your feedback.

Mrs Woods

Head Teacher